



Running Sticker™

Running Sticker (Pty) Ltd

2017/142682/07

Terms and Conditions

7 January 2018

1. Detailed description of goods and services

Running Sticker (Pty) Ltd is a business in the Consumer Goods industry that provides a consumable sticker to the running, or other sport related, fraternity.

The Running Sticker™ contains certain personal information that is normally required to be completed by the athlete as part of the race entry process. The customer will order a minimum quantity of these stickers through an ordering process on its website.

The customer will then use a sticker for every race entry onto which the information needs to be completed.

2. Delivery Policy

Subject to availability and receipt of payment, requests will be processed as received, in real time..

Delivery will be affected according to the selection on the order.

Delivery selected for collection places the obligation on the consumer to collect the stated goods at the company's representative at the stated events. Delivery shall be regarded as successful after the first event where the company was represented, once the order has been successfully processed. Non-collection of the stated goods shall **not** be regarded as grounds for non-delivery of stated goods.

The company shall publish, and maintain, on its website a detailed schedule of races where its representative will be present.

Delivery selected via post shall be done through the company's selected courier service. Delivery tracking on the courier's systems shall indicate, and be accepted as the status of delivery for the stated goods. Delivery via the courier service shall attract an extra for making use of this option.

3. Export Restriction

The offering on this website is available to South African clients only.

4. Return and Refunds policy

The provision of goods and services by Running Sticker (Pty) Ltd is subject to availability. In cases of unavailability, the company will refund the client in full within 30 days.

Orders successfully captured cannot be cancelled once payment is successfully affected due to the automated nature of the processing of orders.

Errors as a result of the providing incorrect information to be printed on the sticker shall not constitute grounds for a refund.

Errors as a result of the incorrect processing of the order shall be re-processed. Any such errors must be brought to the attention of the company within 60 days after the order has been successfully processed.

5. Customer Privacy Policy

Running Sticker (Pty) Ltd shall take all reasonable steps to protect the personal information of users and information captured on its website.

For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569.

However, due to the nature of the product, the user explicitly allows Running Sticker (Pty) Ltd to make available the information printed on the sticker to entities that processes the information on this sticker. This means that, for example, the race results compilation company can scan, or type in, a unique code that is printed on the sticker and query the information of the sticker through an electronic request mechanism. This is necessary in order to improve the accuracy and speed of processing the race results for a certain event.

Further to this, due to the nature of integration with other providers, the user agrees that the company may implement integration mechanism to share more information with other services providers. However, such sharing of information shall be explicitly authorised by the user and can be retracted at any time. These mechanisms will be implemented and improved during the course of time.

6. Payment Options Accepted

Payments for orders can be affected through either an Electronic Funds Transfer (EFT) from your bank or through the available online credit card payment mechanism. Credit cards accepted are MasterCard and VISA.

7. Card Acquiring and security

Card transactions will be acquired for Running Sticker (Pty) Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Running Sticker (Pty) Ltd separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Running Sticker (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and Running Sticker (Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 41 Bergview Estate, Olympus AH, 0081 .

12. Variation

Running Sticker (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by Running Sticker (Pty) Ltd, based in South Africa and trading as Running Sticker, with registration number 2017/142682/07. It is wholly owned by Willem HJ Marais

14. Running Sticker (Pty) Ltd contact details

Company physical Address: 41 Bergview Private Estate, Olympus AH, 0081

Email address: support@runningsticker.co.za

Telephone: 082 784 3384

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